

Your online mental wellbeing community

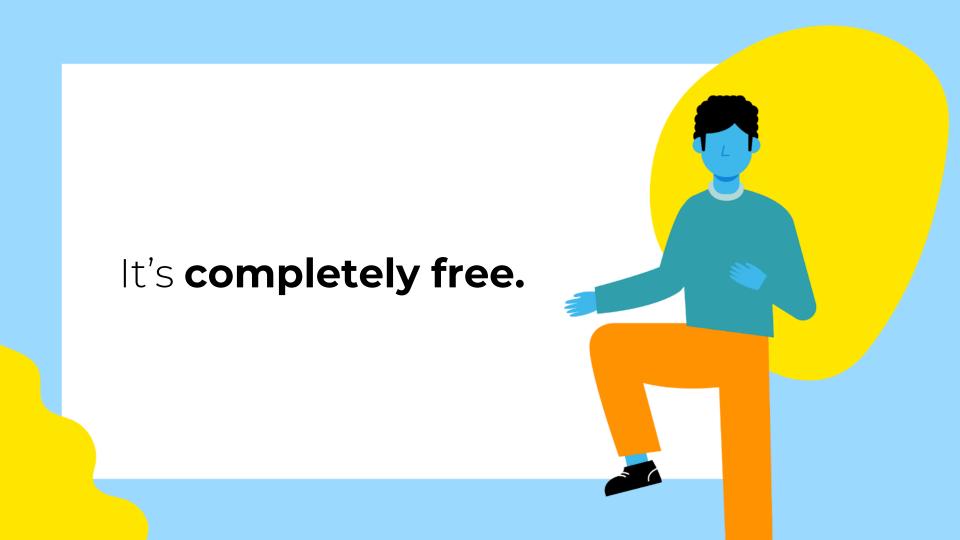


## **Emily** Roberts She/her

A bit about me.

Where do you go when you need to talk to someone?

Here are some things we'd like you to always remember about Kooth...



You don't need to be referred by anyone.

You can **sign up anytime.** 





## No problem is ever too small at Kooth

If it's on your mind, we're here to help. Some of the feelings or difficulties we can support you with could include:

- Stress
- Anxiety
- Friendships
- Life at home
- Exam or coursework pressures
- Eating difficulties

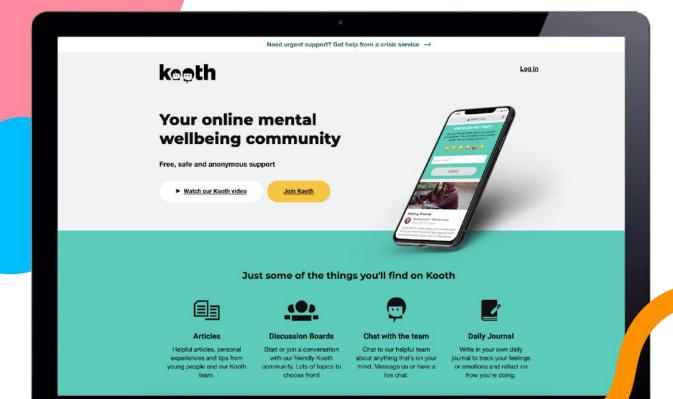
- Loneliness
- Body image concerns
- Anger
- Confidence
- Big changes
- Social media

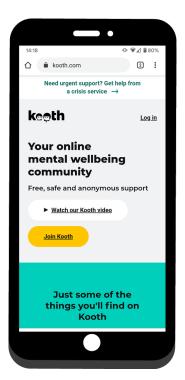


## Kooth isn't an app

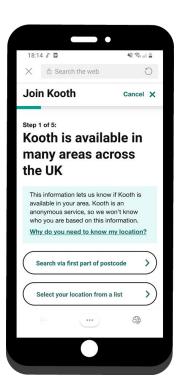
so you won't be able to find us on any app stores

Click on the 'Join Kooth' button to get started



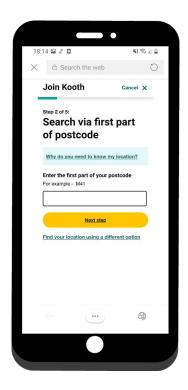


1. Select Join Kooth.



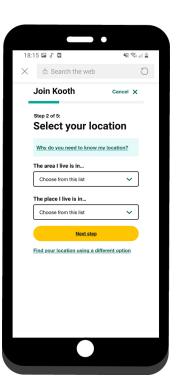
**2.** Sign up by postcode or select your location from our dropdown list.

### How to sign up

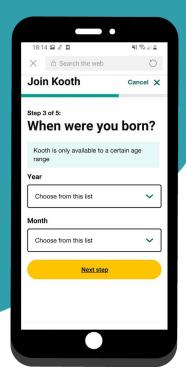


OR

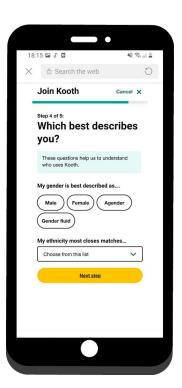
**3.** Enter the first part of your postcode.



**4.** Choose your area from the dropdown.



**5.** Select your month and year of birth.

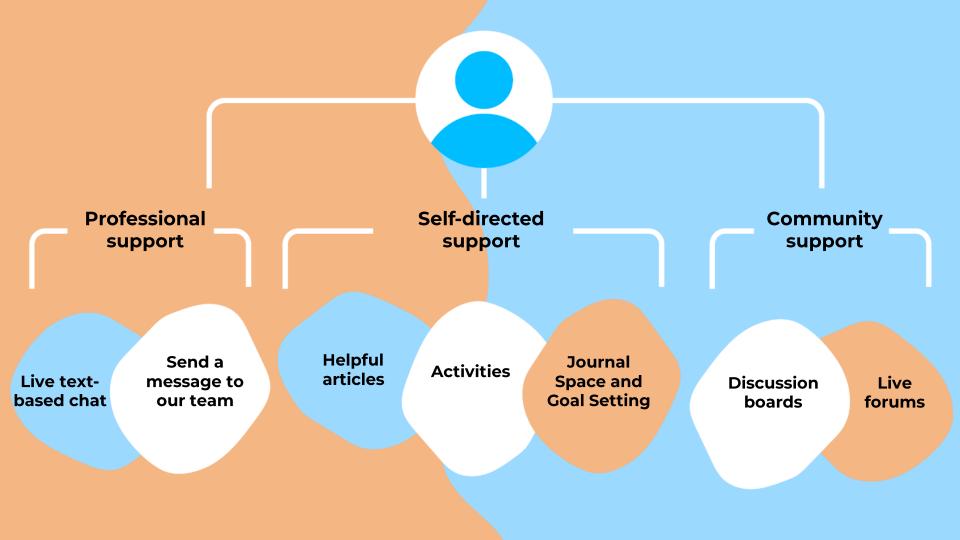


**6.** Select your gender and ethnicity.



7. Create an anonymous (not your real name) username and secure password.

We offer a range of support options and you have complete control of what to use.



Live text-based chat
with a member of our
team. We're here to
listen

Our team are here for you **365 days a year** 

You can chat with us during the following hours:

Monday - Friday

12pm - 10pm

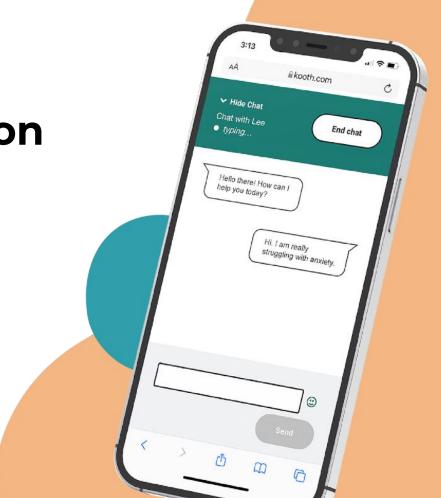
Saturday and Sunday

6pm - 10pm

Your first chat session

When you first come to chat, we will talk with you about:

- Understanding a little bit about you
- Exploring your current difficulties and what's brought you to Kooth
- Thinking together about the best way we can support you

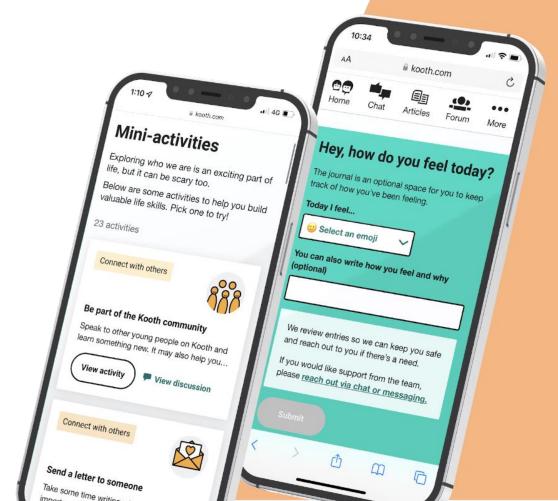


A range of **self- help tools** all in one place

You can use these tools at any time.

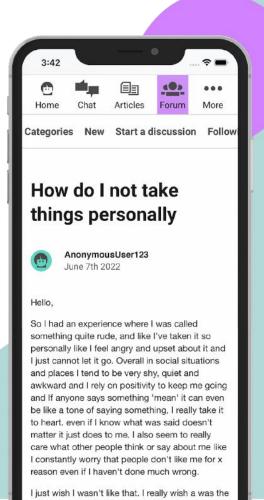
#### **Options include:**

- Wellbeing mini activity hub
- Journal space
- Goal setting



Find support from other young people in our discussion boards and live forums

You can start or join any discussion and there's lots of different topics to choose from!



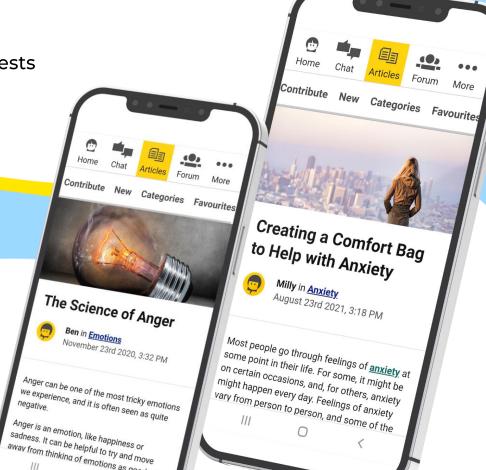
Choose from a range of helpful articles written by both young people and our professional team

## **Article topics include:**

- Personal stories
- Bullying
- Relationships
- Identity

Hobbies and interests

 General health and wellbeing



# You can trust us

95%

of our users would recommend Kooth to a friend

Our team are
real people who
want to listen
and help.
They're not bots

Urgent support page if you need it:
Simply visit
kooth.com/
urgent-support

"I feel safe to explore my feelings." "I'm more able to manage low periods in my life." "I've never felt pressured using Kooth. I'm in full control."

"Kooth feels like a family and I can't thank you enough."

## Finding us outside

### of Kooth.com

@kooth\_uk



**Kooth Podcast** 



Find us on Spotify and Apple Podcasts





Everyone needs support sometimes

- and if you do, we are here.

kooth.com